

FEATURING BEST PRACTICES OF STATE AGENCIES AND INSTITUTIONS OF THE COMMONWEALTH OF VIRGINIA

Information Systems

Workload Relief Systems

New River Community College
implemented this best practice
in 1991

*Qualifying under the
Best Practices catalogue*

3 Provide Capabilities
33 Provide administrative support services
332 Provide electronic information systems

Best Practice Summary (how it works, how you measure it)

The development and implementation of information systems is one of the hallmarks of New River Community College (NRCC). Most notable at NRCC are the many systems that support faculty and staff in their work and are, in general, referred to as "workload relief" systems. These systems run on the college's LAN, and eliminate redundancy of data entry. The more complex ones, like PARSS (Purchasing and Receiving Support System) and PAPSS (Personnel and Payroll Support System) interface nightly with the Virginia Community College System FRS and SIS mainframe systems.

Impact on the Process Organizational Performance (OUTCOMES)

NRCC employees are empowered by their use of these systems. Information is more easily obtained, paperwork has been reduced significantly, and less time is spent on gathering information. Interfaces with statewide systems (like FRS and SIS) ensure that sufficient internal controls are in place for managing college resources.

Best Practice Qualification

Internal and external audits have affirmed the efficiency of the systems. Redundancy of data entry is eliminated and all data entry occurs at the source of information

For Additional Information

New River Community College
P. O. Box 1127
Dublin, VA 24084

John Van Hemert
(540) 674-3621
NRVANHJ@nr.cc.va.us

Jack M. Lewis
(540) 674-3631
NRLEWIJ@nr.cc.va.us